



Tell-Show-Do-Review

Bus Situational topics to discuss:

- Lots of dirty tables, which do you clean first?
- Spill on floor – how to clean & what else to do?
- Spill on table – how to clean?
- Dropping plates on the floor – how to clean up?
- How to prebus – approach, eye contact, ask, remove carefully
- Bus/wipe/seat especially when on a wait – explain why.
- Communicating with door staff – using NoWait
- Broken glass and how to dispose of it properly
- Demonstrate bad bussing & why
- Demonstrate good bussing & why
- How to properly stack dishes in a bus tub
- How to carry a full bus tub/tray
- Where to store towels & sanitizer
- Table bus races – challenge them to move faster once they know what & how they are to bus tables
- Always checking the floor before marking that table is clean & ready
- Proper set-up of table every time – what goes where – caddy, beer menu, marketing materials