



## Shift #5 – Follow

(Schedule this as an opening shift. Classroom & OTJ – done by a trainer – approx. 4.5 hrs)

- Cover Creating Raving Hideaway Fans
- Cover ways we Measure Performance
- Cover Lunch Guest at Hideaway
- Find section & trainee follows trainer for the rest of the shift
- Do follow up questions at end of shift

\*\*\*Trainer – fill in progress tracking report for this shift\*\*\*